



City of Westminster

Committee Follow-On Agenda

Title:

City Management and Public Protection Policy and Scrutiny Committee

Meeting Date:

Thursday 20th September, 2018

Time:

7.00 pm

Venue:

Room 3.1, 3rd Floor, 5 Strand, London, WC2 5HR

Members:

Councillors:

Barbara Arzymanow
Timothy Barnes
Iain Bott
Tony Devenish

Paul Dimoldenberg
Matthew Green
Aicha Less
Hamza Taouzzale



Members of the public are welcome to attend the meeting and listen to the discussion Part 1 of the Agenda

Admission to the public gallery is by ticket, issued from the ground floor reception. If you have a disability and require any special assistance please contact the Committee Officer (details listed below) in advance of the meeting.



An Induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter. If you require any further information, please contact the Committee Officer, Kisi Smith-Charlemagne, Senior Committee and Governance Officer.

**Tel: 020 7641 2783; Email:
kscharlemagne@westminster.gov.uk
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Note for Members: Members are reminded that Officer contacts are shown at the end of each report and Members are welcome to raise questions in advance of the meeting. With regard to item 2, guidance on declarations of interests is included in the Code of Governance; if Members and Officers have any particular questions they should contact the Head of Committee and Governance Services in advance of the meeting please.

AGENDA

PART 1 (IN PUBLIC)

4. CABINET MEMBER FOR ENVIRONMENT AND CITY MANAGEMENT

(Pages 3 - 12)

Councillor Tim Mitchell (Cabinet Member for Environment and City Management) to update the Committee on current and forthcoming issues in his portfolio.

5. CABINET MEMBER FOR PUBLIC PROTECTION AND LICENSING

(Pages 13 - 20)

Councillor Ian Adams (Cabinet Member for Public Protection and Licensing) to update the Committee on current and forthcoming issues in his portfolio.

**Stuart Love
Chief Executive
13 September 2018**



City Management and Public Protection Policy & Scrutiny Committee

Date:	20 September 2018
Report of:	Cllr Tim Mitchell
Portfolio:	Cabinet Member for Environment and City Management
Report Author and	Charlie Hawken
Contact Details:	chawken@westminster.gov.uk 020 7641 2621

1. Environment

Greener City Action Plan (GCAP)

- 1.1 As requested, all members of the P&S committee were invited to a visit to the recycling sorting facility in Southwark, which took place on 10th September.
- 1.2 Work is continuing on a new five-year Air Quality Strategy and Action Plan which is due for publication by December 2018. As part of this, the council published (March 2018) a new Air Quality Manifesto, forming high-level pledges to frame our work in this area in the coming months. The first of these pledges is to expand the successful diesel parking surcharge project – a consultation on which is due to close on 12th September. Associated with this is the Leader's announcement of the £1m schools clean air fund, which is another Air Quality Manifesto pledge. This fund, subject to the diesel parking surcharge consultation outcome, could go live from October 2018. Schools have been made aware of the fund proposals and have been invited to start working with us on their proposals and bids.
- 1.3 Work is progressing on the other eight Air Quality Manifesto commitments, including exploratory officer meetings on resident parking permits, and forward planning for strengthening the air quality and general environmental requirements for developers through new Supplementary Planning Documents which will accompany the new City Plan.

Low Emission Neighbourhood (LEN)

- 1.4 Following the LEN Stakeholder meeting in September 2018 there is continued good progress. The main development relates to the group agreeing on five main priorities for urban realm projects delivering air quality benefits within Marylebone, and the securing of £1.4m funding (at the last report this fund was £930,000) to deliver these from the Mayor's Air Quality Fund (MAQF), but mainly from CIL and S106 contributions locally. These projects (subject to traffic orders and investigations) should start being delivered from December 2018 alongside complementary schemes including the cycle quietway and St. Vincent Street pedestrianisation. They focus on improving the pedestrian environment and reducing motor vehicle dominance, through improved crossings, linking green spaces, as well as extensive greening between the pedestrian and vehicle environments which will not only absorb pollution but also add value to the public realm.
- 1.5 Since the last report, the following events happened or are being prepared; to raise awareness about the LEN:
- School play street, 14th June 2018 – Enford Street
 - Community green street & public realm drop-in session – October date TBC
- 1.6 The diesel parking surcharge trial across F-zone has been extended for a further year, following a full year of results which show an overall decline of 16% of pre-2015 diesel parking transactions in the area. F-zone has also seen a higher proportion of electric and hybrid vehicle transactions than other zones, suggesting appetite for behaviour change and shift towards cleaner vehicles.
- 1.7 LEN partners carried out a second round of air quality monitoring walks using a sophisticated mobile air quality monitoring device with support from King's College London, providing a detailed picture of relative concentrations of black carbon (a good indicator of harmful diesel emissions). A full report analysing the results will be delivered by October 2018.













2. Highways and Transport

- 2.1 All 20mph trial zones continue to receive broad support with additional requests for other areas to be considered received. The trials are currently being received and proposals will be brought forward later in the autumn.

- 2.2 Officers are working on the development of a three year programme for the next Local Implementation Plan submission to Transport for London due on October 10th 2018. This will include the delivery of pedestrian, cycling and other road safety projects.
- 2.3 Virtual speed cushions have been installed on St George's Drive and Warwick Way. Initial results indicate they are having a positive effect on driver behaviour. A more formal review is due to be completed in November 2018.

Highways

The table below shows the performance for reactive highway works on the carriageway and footway.

	May 18 Performance		June 18 Performance		July 18 Performance		Completed with Time target. (April 18)	Target from 1 April '14
Priority 1 (2 hour)	100%		100%		100%		87 of 87	98%
Priority 2 (24 hour)	98%		100%		100%		268 of 268	98%
Priority 3 (10 day)	85%		100%		100%		177 of 177	98%
Priority 4 (28 day)	97%		100%		100%		673 of 673	98%

100% of all reactive highways jobs in July 18 (1205) were achieved within the time target.

2.4 Planned Preventative Maintenance Footway – 2018/19













- Hugh Street, Circus Road, Durham Terrace and St Barnabas footway schemes were completed in the last quarter.
- Schemes currently on site are Brewer Street, Fordingley Road and Hereford Road.
- Marylebone High Street is due to commence on 5th November subject to agreement with Cycle Super Highway and LEN schemes in the area.

2.5 Planned Preventative Maintenance Carriageway – 2018/19

- Grove End Road, Emery Hill Street, Leamington Road Villas, Harrow Road, Bravington Road, Peach Road, Clifton Road, Randolph Avenue and Bayswater Road were completed in the last quarter.
- Ecclestone Road is due for completion on 28th September subject to the agreement of a permit for the final section.
- Prince Consort Road, Warrington Crescent, Greville Road and Macroom Road are all due for completion by the end of September.
- Ashmore Road, Scott Ellis Gardens, Abercorn Place, Herries Street, Kennet Road and Blenheim Road are all due for completion by the end of October

Lighting

2.6 The table below shows the current performance for reactive responses for lighting.

	May Performance		June Performance		July Performance		Target from 1 April 14
Priority 1 (2 hour)	91%		100%		95% (35 of 37 jobs)		98%
Priority 2 (24 hour)	100%		No P2 Jobs raised		100% (1 of 1)		98%
Priority 3 (48 hour)	94%		99%		99% (740 of 751 jobs)		98%
Priority 4 (7 day)	100%		100%		100% (9 of 9 jobs)		98%

2.7 Lighting service performance continues to suffer higher levels of day burners than is acceptable due to communications failures between the lamp columns and the control equipment. To address the issue, improve street lighting and install smart city technologies three LED systems (two with CMS including IoT

systems) are to be trialled. The trials are due to commence in October 18 with the outcome known in February 2019.

- 2.8 62 lamp column Electric Vehicle charging points have been installed to date. The target of 100 by the end of the financial year is on track to be achieved.

Road Management

2.9 The table below shows the volume of activities on the highway:

	May Volume	June Volume	July Volume	Previous three months' average
Utility Works	923	870	788	737
Crane Licences	93	52	95	89
Temporary Structures	118	136	139	167
Road Closures	87	67	79	117

Surface Water Management

- 2.10 There were no operational issues in Quarter 2. Our routine programme has continued on track for both June and July. The volume of reactive works has begun to decrease due to the very dry summer.
- 2.11 In addition to our routine programme, our CCTV programme continues. We will continue to collect inventory and defect data across the network under this programme. We have identified a host of improvements in the drainage network. This year has brought more focus to progressing drainage further works identified. Through increased coordination across the highways contracts, WCC can now target drainage improvements works far more accurately and efficiently. We continue to use a full-time heavy jetting crew to resolve much of the outstanding further works already identified. This crew will deliver real-time updates via Confirm, further accelerating this process.

Cycling

- 2.12 The cycle hangars trial in Ilbert Street has been a success and, subject to them being moved across the road, will be made permanent. The installation of 15 more hangars has been agreed, officers are in the process of identifying suitable sites with Parking colleagues. It is expected that the additional hangars will be installed by March 19.
- 2.13 The Council successful with its Judicial Review of TfL's Cycle Superhighway 11 (CS11). It is hoped that TfL will now meet us and the neighbouring highway authorities to agree a way forward.

Public Realm Schemes

- 2.14 The major public realm schemes are progressing on time and on budget. Works at New Bond Street are progressing well and Baker Street Two Way is due completion and switch over in Spring 2019. Work has been initiated on Phase 1 of the Oxford Street District programme in advance of the opening of Crossrail. The public realm programme continues to deliver, major public realm schemes, developer schemes, local safety schemes and the Local Implementation Plan TfL funded programme.

3. Parking

- 3.1 A City-wide expansion of the diesel surcharge is currently under consultation and closes on the 12th September 2018. The scheme has been being trialled in the LEN area (F zone) since June 2017, and in that time we've seen a resultant 14% reduction in pre-2015 diesel vehicles paying to park. Responses from the consultation are currently being compiled.
- 3.2 An online suspensions application tool, developed in conjunction with the London Borough of Camden, has been successfully mobilised and implemented in a beta testing mode. The beta system can only be utilised by the back office. Release of the online suspension system to internal customers, processing Westminster work, is scheduled for October 2018. The release of the full system, with customer 'self-serve' capability, is scheduled for later in the year / early 2019
- 3.3 Parking Services has procured a new car sharing service, with Zipcar (UK) Ltd awarded the contract to continue to deliver round trip car sharing from the 185 car club bays in the City and both Drive Now and Zipcar awarded contracts for the provision of flexible car sharing, which is new to the city. Zipcar launched both of their services in July and Drive Now will introduce their flexible car sharing service at the start of November. Drive Now have experienced delays in the delivery of their vehicles, which has prevented them from mobilising over the summer as planned. However, considering the

service is new, and that there were concerns about the impact of flexible car sharing on the highway in the City, this has allowed us to review any impact from a smaller fleet.

- 3.4 The service so far, and it is early, shows that flexible car sharing hasn't resulted in any instances of vehicle clustering and we have not seen significant numbers of vehicles completing their journeys in Westminster. In fact, the reverse is the case with flexible Zipcar vehicles in the City being low and not exceeding the maximum number that we set, as well as there being very low impact in central areas of the City too. Zipcar have seen very good performance levels following the introduction of Zipcar Flex with membership numbers in the City approaching 12,500 and also they have seen the highest ever utilisation levels on the round trip service. In addition, both fleets will benefit from significant numbers of full EVs with a third of Drive Now's fleet in Westminster being the fully electric BMWi3 and half of Zipcar's Flex fleet being made up of the fully electric VW Golf, with plans for 80% of their fleet being made up of these vehicles 2020.
- 3.5 After receiving approval, we have now extended Parking's Bus two largest contracts, which are Business Processing & Technology and the People & Resources contracts. Both contracts have two-year extension provisions built in, effective from July 2018 and November 2018. These extensions will result in efficiency savings to the Council of over £1m per annum.
- 3.6 The work stream for traffic orders on Westminster's housing estate land to enable enforcement of the parking restrictions continues apace. Governance procedures and a Memorandum of Understanding are being established between City West Homes and Parking Services. The submission of a Cabinet Member report seeking approval for the proposed approach from both the Cabinet Members for Environment and City Highways and Housing and Customer Services will be submitted shortly.

Electric Vehicles

- 3.7 There are currently 203 Electric Vehicle (EV) on-street charging points: 97 of these are in dedicated EV-only bays, 44 in dedicated car club bays, and a further 62 retrofitted into lamp columns.
- 3.8 Westminster continues to expand the lamp column charging option for residents and has secured £300,000 in funding through the Go Ultra Low Cities Scheme (GULCS) for resident's charging. The roll out to date has been funded by TfL LIP funding and this will pay for approximately 100 points, with plans to introduce a further 150. The service is currently being trialled although we intend to complete a procurement exercise through the GULCS framework by Christmas.
- 3.9 Using the TfL framework for rapid chargers in taxi rest ranks, the City Council has procured a contract with ESB to supply ten rapid chargers at six taxi rest

ranks throughout the City to complement the transition of the black taxi fleet to zero emission capability. The framework will allow us to further transition rest ranks in the City and also to procure rapid chargers for public availability too.

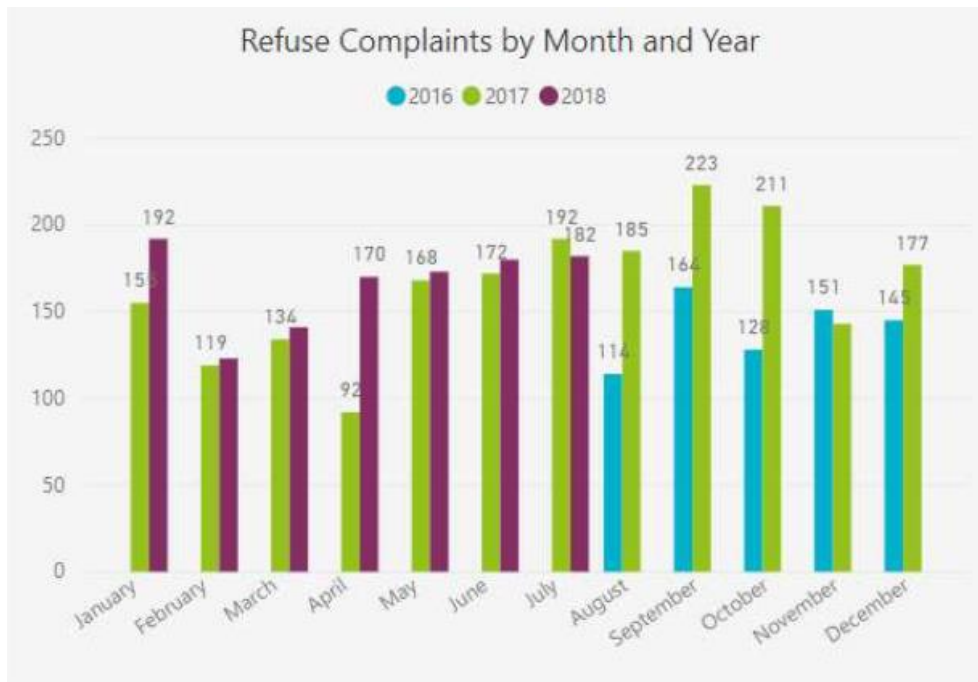
- 3.10 City Highways is in the process of drafting a strategy for EV charging for Westminster that considers the needs of EV drivers in the City, both residential and commercial, and how the City Council can best ensure that sufficient charging infrastructure is in place to encourage transition from petrol and diesel to electric. The strategy is constructed from a number of sources including the survey that was issued over the summer and will be issued in September. This will determine how we progress further charge point roll out in the future.

4. Waste and Parks

- 4.1 The largest event in the street cleansing calendar, the Notting Hill Carnival, took place at the end of August. The street festival hosted approximately two million people, with Veolia managing the clean-up operation, deploying 30 vehicles and 170 staff amongst the crowds to deliver clean streets.

On Sunday and Monday evenings, the clean-up started at around 10:30pm, with the team working through the night until the job was completed. It is estimated that over 200 tonnes of rubbish were collected from the event, all of which was sent to Veolia's SELCHP Energy Recovery Facility, where the amount of recovered energy produced could generate enough power for every attendee to watch the carnival's television highlights.

Following the Carnival, some 280 local residents signed up for a free garden and basement clean-up. This gives Veolia permission to enter private property in order to return the entire area to an A Grade of cleanliness. This extra clean-up took place over the week following the Carnival, cleaning up paraphernalia associated mostly with street food and drinking. For the first time this year, we publicised the fact that the sign-up window would stay open beyond the date of the Carnival itself. So far, we have seen fewer complaints than previous years, although a review session has been planned to examine how the service can be improved on for next year.



4.2 Westminster carries out more than one million waste and recycling collections per week. As shown in the above graph, refuse complaints were down in July against the same month last year. A total of 10 fewer complaints were made in month, against July 2017. The reason for this decrease in complaints is possibly due to an increased focus from the waste team in resolving longer-term issues, making use of a new complaints analysis system called Power BI.

4.3 Parks Capital investment

Resurfacing of the path network in Berkeley Square is nearing completion-the old hogging style path surfacing which in wet weather became non DDA compliant has been replace with a resin bonded surfacing making the square accessible for all.

4.4 Green flags

All 23 green flags for parks, gardens and Cemeteries have been awarded again this year; an additional green flag has been awarded for Leicester Square bringing the total to 24. In addition, Green Heritage plaques have also been awarded to the Embankment Gardens and Leicester Square.

4.5 London in Bloom

The London in Bloom awards are taking place on the 20th September at Richmond Park.

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City Management and Public Protection Policy and Scrutiny Committee

Date: Thursday 20 September 2018

Portfolio: Cabinet Member for Public Protection and Licensing

Briefing Author and Contact Details: Councillor Ian Adams
iadams@westminster.gov.uk
0207 641 5772

1. Organisational Restructure of Public Protection & Licensing

- 1.1 From Monday 3 September, Public Protection and Licensing Services have adopted a new way of working. Area based teams were created to help our officers work more effectively with our local communities and stakeholders.
- 1.2 Our City Inspector, Environmental Health Teams and Neighbourhood Problem Solving Coordinators are now working in three area based teams: North, South and West, and Central.
- 1.3 Supporting these teams are two city-wide teams. A Licensing and Regulatory Service which brings together Licensing with other regulatory functions such as Health and Safety, Trading Standards, Environmental Sciences and Consultation functions.
- 1.4 A City Operations Service will also operate on a city-wide basis, comprising Community Safety commissioning, Youth Crime and Disorder, Contest activity in relation to Counter Terrorism, Prevent and Prepare teams, and our Mortuary and Pest Control service.
- 1.5 The new structure will help us to better understand and respond to local demand more effectively. The changes are also designed to help us work more closely with the local community and local stakeholders.
- 1.6 Each ward will benefit from multidisciplinary teams dedicated to supporting local area, and tailored to meet their demands. We have trailed these types of teams since 2015, and proven that different disciplines working together to tackle complex problems is more effective.

- 1.7 All wards will have at least the same resource as they do now. In addition, wards outside of the West End will benefit from additional City Inspector coverage during out of hours periods. Each ward will also have dedicated coverage from Environmental Health Officers.
- 1.8 We are expanding our capacity to deal with noise complaints, by training all City Inspectors. This will enable dedicated noise officers to deal with the most complex issues.

2. Notting Hill Carnival

- 2.1 The annual Notting Hill carnival took place on the weekend of Sunday 26 and Monday 27 August. The footprint of the carnival, although mainly in Royal Borough of Kensington and Chelsea, does fall in wards in the west of Westminster.
- 2.2 In order for the Council to do its part to ensure the carnival was safe and successful, officers from City Promotions, Events and Filming, Licensing, Environmental Health, Parking Services, City Inspectors, Contingency Planning and the Press Teams, all worked collaboratively prior to and during the weekend.
- 2.3 Prior to the weekend itself, four main changes from last year occurred.
- 2.4 First, was the presence of a new organiser - Notting Hill Carnival Limited who, worked alongside the City Council, RBKC, the Metropolitan Police Service, Transport for London and the emergency services to prepare for and deliver the event.
- 2.5 Second, we required the six static sound systems in Westminster to undertake further engagement with local residents, and planned with the operators of these sounds systems to ensure that wider resident concerns were addressed.
- 2.6 Third, changes were also made in relation to the street trading sites within our part of the carnival footprint – largely to assist and support improvements to the movement of people in and around the event footprint. In total 34 pitches were sold within Westminster.
- 2.7 Fourth, we doubled the provision of temporary toilets for the event. This was in response to a large number of resident complaints relating to street urination over the weekend. Whilst the installation of these additional toilets understandably raised concerns from residents in some locations, the result

was positive, as officers on the ground noticed a significant reduction in on-street urination.

- 2.8 The City Inspectors team were on site throughout the weekend to monitor illegal street activity, respond to noise complaints and deal with other nuisances within the footprint.
- 2.9 As previously, the post event garden clean up service was offered to residents and 289 households signed up for the service. The event footprint was cleansed on both the Sunday and Monday nights, ahead of schedule by 170 members of Veolia staff.

3. Rough Sleeping

- 3.1 The Rough Sleeping team have, over the exceptionally hot summer, extended the Severe Weather Emergency Protocol (SWEP) to cover hot weather, where previously the protocol was only implemented when temperatures dropped below freezing.
- 3.2 Prolonged hot weather can pose a health risk to those on our streets, through dehydration, sunstroke and heat exhaustion. Our rough sleeping team have worked with clients and their pets to ensure that those on our streets are hydrated and have the protection they need during periods of very hot weather.
- 3.3 This response and procedure are now in place and officers are exploring ways to work with other boroughs on similar initiatives.
- 3.4 The Rough Sleeping team have also noted a large increase in the number of rough sleepers from the European Economic Area in Westminster. This demographic group in the rough sleeping population poses unique challenges as they tend to gather in large group and can be resistant to typically methods of engagement from council officers. As always, our goal is to find every individual a route off the streets and the rough sleeping services will continue to explore ways to help these people stop rough sleeping.
- 3.5 In cooperation with the Integrated Street Engagement Unit (ISEU – see below) and City Inspectors the Rough Sleeping team have also been working to minimise and disrupt anti-social behaviour associated with our street population. Often this involves a mixture of enforcement and support work with individuals, who often have complex needs e.g. relating to drug addiction or trauma.
- 3.6 Soup runs continue to have a significant presence in the Strand area. The Rough Sleeping team are working with the Westminster Homeless Action Together (WHAT) group to coordinate existing soup runs, whilst we also actively

researching the demographics of those eating from the soup runs. This intelligence will help us ensure those who need it have access to other services as suits their needs.

4. Integrated Street Engagement Unit (ISEU)

- 4.1 The ISEU are tasked with tackling the challenges associated with Westminster's daytime street population. A significant amount of information is known about the night rough sleeping population in Westminster, however, far less was known about the population on the streets during the daytime. In order to build our understanding of the daytime street population in our city the ISEU coordinated the first Day Street Population Audit.
- 4.2 During the Day Audit the ISEU have counted 321 people of which, only a third stated that they were rough sleeping in City of Westminster. The ISEU are continuing to develop ways of better understanding the day street population and using this information to reduce anti-social behaviour and help these people off the streets.
- 4.3 The ISEU have engaged with hundreds of people in the borough and have helped many into accepting offers of services including accommodation, education, work, training or treatment including drugs and alcohol support services. Quarterly headline statistics show the ISEU has engaged with 220 individuals, 23 have been referred into workspace for Education, Training and Employment Support, 29 have been referred into Mental Health Support and 45 into substance misuse support services.

5. Night Safe Project

- 5.1 The Night Safe project will see the Council, along with key partners and stakeholders deliver an Alcohol Intoxication Management Service (AIMS) which consists of on street volunteers and a central safe space. This project falls under the umbrella of the Licensing Charter and is directly supporting the charters objectives, from building the evening and night-time economy to ensuring revellers are kept safe.
- 5.2 The Council is working with partners to deliver the AIMS within Soho, on Friday and Saturday nights from 10pm to 5am. Soho has been selected as the location for this project due to the volume of licensed premises in the area, that this area has a substantial number of alcohol related calls to the ambulance service and that there is a strong residential and business community who could benefit from this project.

- 5.3 The heart of the AIMS will be the safe space which will be called Westminster Night Hub (The Hub). The Hub will provide a place for people to recover, receive first aid, recharge phones, rehydrate, receive information on local transport, signposting to further support if required and sexual health or other public health information readily available. The Hub will be operated by a paid co-ordinator and volunteers. They will be supported in the delivery of the Hub by personnel from other partner/agencies, such as St John Ambulance, Police and Street Pastors.
- 5.4 The second element of the AIMS will be the on street support network which will be operated by volunteers who are trained and equipped to engage with visitors and businesses in the area, provide local information and assistance as required and identify and support those who may be vulnerable due to intoxication. The on street volunteers will provide pastoral care to those who need it and escort if possible anyone who is identified as vulnerable to the Hub. The volunteers will work during the time when the Hub is in operation. The on street support network will support and work with local night-time economy businesses to identify and support those in need.
- 5.5 The council has recently partnered on this project with the LGBT Foundation who run a similar and highly regarded operation in Manchester's Gay Village. The LGBT Foundation will bring to the project their experience and knowledge of the operation of a similar scheme, specific training support for volunteers on specific issues relating to the LGBT+ community, which will be prominent within Soho and sponsorship for the project.
- 5.6 The other partners involved in this project are the Police, NHS Central London CCG, St John Ambulance, Drinkaware and Safe Business Network. Officers are also in discussions with the London Ambulance Service, Terrance Higgins Trust and Street Pastors who are looking to either support or partner this project.
- 5.7 We are about to start a significant recruitment drive for volunteers. The aim will be to recruit approximately 40 volunteers initially to enable the project to operate. Once the recruitment campaign has commenced then officers will be engaging with businesses in the area to promote the service and ensure business are helping to reduce the risk to their more vulnerable patrons.
- 5.8 We are working towards a launch date for the AIMS within Soho in mid-November 2018. This will enable the service to support those visiting the area during the busy festive period.

6. Gambling Policy

- 6.1 The Council has been doing a great deal of work surrounding gambling licensing since the Gambling Act 2005 (the 2005 Act) came into effect in 2007. We are responsible for premises based gambling within Westminster under the Act. We cannot control or restrict online gambling.
- 6.2 Since the 2005 Act introduction the council has taken a robust approach to ensure that children and those who are at risk of being vulnerable to gambling related harm are protected.
- 6.3 The Council, in partnership with Manchester City Council and the Local Government Association commissioned research into local gambling vulnerability which was the first of its kind in the UK. This research and the resulting vulnerability index has enabled the council to visually display where those who are most at risk to gambling related harm are located within the City.
- 6.4 Every three years the Council must review and publish its statement of principles for gambling (gambling policy) which sets out how it intends to consider and determine applications under the 2005 Act. The current gambling policy will expire on the 30 January 2019. We have committed within the 2018/19 City for All to consult on a new gambling policy, leading the way nationally on setting the standards for the industry and protecting the most vulnerable in our neighbourhoods by providing better regulation of betting shops across the city. Due to the timescales required under the statutory provisions of the 2005 Act the Council is approaching the development of the Gambling Policy in three phases.
- 6.5 First, the Council's current gambling policy will expire on the 30 January 2019. To ensure that the council meets its statutory obligations, we intend to readopt the existing gambling policy, with some minor changes. If approved, this current version of the gambling policy will take effect on the 31 January 2019. It will remain in force until it is replaced by a new gambling policy in the later part of 2019.
- 6.6 Second, in late October/early November 2018 the council will begin wide public consultation on its future approach to gambling in Westminster. We will use the results of this consultation to support the drafting of the new gambling policy.
- 6.7 Third, in March 2019 the Council will conduct a formal consultation on the proposed new gambling policy. Following this consultation, we intend to adopt a substantially different gambling policy at the end of 2019 that truly reflects the approach that our residents want us to consider and determine applications for gambling, subject to the requirements of the 2005 Act in the future.

6.8 The public consultation for phase 1 of this process commenced on the 28 August 2018 for 6 weeks. The results from that consultation will be considered and then put forward for formal adoption at Full Council on the 7 November 2018.

7. Hate Crime Strategy

7.1 I have been disturbed to learn that Hate Crime has been increasing year on year since the beginning of 2014, both in Westminster and across the Metropolitan Police Service (MPS) as a whole. It is not clear whether this rise reflects an increase in tensions, an increase in confidence in reporting, or a change in recording practices. We also do not know how much of this is attributable to factors such as the nighttime economy, online offences e.g. social media etc. who the perpetrators are or if there are any in-community tensions. There is also significant under reporting of disability and transgender hate crimes, and limited understanding of the emotional and long-term impacts that hate crime may have on an individual.

7.2 In June 2018, Full Council adopted the anti-Semitism definition, and made a wider commitment to gaining an in-depth insight into Hate Crime and develop a 5 year strategy on this issue. I have had frequent discussions on this matter with officers and external stakeholders. A working group has been established to consider the content of the strategy and approaches to building our intelligence base on this issue. As I am sure you can imagine, this strategy will have wide ranging implications and so detailed work and a significant amount of stakeholder engagement is required prior to the formulation of the strategy.

8. Enforcement Policy

8.1 The council's corporate enforcement policy is an umbrella policy under which a number of service specific policies sit (e.g. parking enforcement, planning enforcement etc.). It provides a clear statement on the regulatory principles that all departments should be adhering to, how the council approaches enforcement, and what residents businesses and visitors can expect from officers.

8.2 A review of the corporate enforcement policy was needed to align our approach with the City for All Commitments and updated to include new legislative changes (e.g. GDPR). The draft Enforcement Policy is currently out for public consultation until 31st October and can be found on the Council's website. Following the consultation the policy will be taken to Full Cabinet for approval in early 2019.

9. Shisha Premises

- 9.1 Since taking over this portfolio I have noted the frequency of issues related to irresponsible shisha establishments. Cllr Action, who leads our work on this issue and I are resolved to working together to ensure that the Council has a fully joined up method for dealing with the impact of non-compliant shisha establishments and the broader public health concerns. We are also looking to re-examine our public affairs approach to this issue.
- 9.2 The new structure for Public Protection and Licensing, which has created area based multi-disciplinary teams, will facilitate more opportunities for innovative ways of tackling the issues that we have identified. We will continue to work closely with other agencies, including the fire brigade and the police, to target premises and bring them into compliance or take robust enforcement action.